Dental, Vision & Hearing Plan

Insurance Agency:

Agent Name:

Agent Phone Number:

application booklet



Welcome!

Thank you for choosing Medico® Insurance Company, a member of Medico Group, as your provider of Dental, Vision and Hearing Insurance.

You have made a wise decision, and we know that as time passes, you'll see that your choice was one of the best healthcare decisions you have ever made.

Over 75 years of experience in the insurance business has molded our program — we understand the value of offering fast, accurate claims handling and exceptional personal service.

We're old-fashioned enough to have real people, not recorded menus, answer phone calls from policyholders, but modern enough to use the latest technologies. You can contact us using the method most comfortable and convenient for you; either by phone, mail, email, or Internet. Regardless of how we communicate, your personal information will be protected — safe and secure.

As you'll discover, we strive to make the application process convenient and hassle-free for you.

Policyholders tell us they appreciate our efficiency in handling claims and the integrity with which we extend our personal service. Medico stands ready to put our years of experience to work for you and we look forward to serving you, our valued policyholder.

The Staff of Medico Insurance Company

If you have any questions, please speak with your knowledgeable insurance agent for assistance or contact one of our trained Client Services Representatives toll-free at 1.800.228.6080 Monday through Thursday from 7:30 a.m. to 4:45 p.m. and on Friday from 7:30 a.m. to 11:30 a.m., Central Time.

Thank you for choosing Medico Insurance Company as your carrier for Dental, Vision and Hearing Insurance.

Getting Started...

This application booklet contains all of the forms needed to write and submit an application, including the outline. Please read the Producer Instructions to ensure a smooth application process.

Remove pages i through 4 from the booklet once the forms in the booklet have been completed.

The remainder of the booklet must be left with the applicant(s).

IMPORTANT - PLEASE NOTE THE FOLLOWING

- 1. <u>Use only a blue or black pen</u> when filling out the application booklet.
- 2. Any Medicare-eligible applicant(s) must receive a copy of the Medicare Buyers Guide. Applicant(s) can choose to accept an electronic version of the Medicare Buyers Guide. The Internet link is provided on the bottom of the receipt.
- 3. If this coverage will replace any existing insurance, you will need to go to the MIC website at mic.gomedico.com and print off two copies of the Replacement Form MI9F-1060. Go to the "My Agency" tab and click on "Forms." The form must be signed by the producer and the applicant and submitted with the application if the replacement question is answered, "Yes." Leave one signed copy with the applicant.
- 4. When you are ready to submit the application, please complete the New Business Transmittal form on page ii and use it as the cover page for submitting the front of each page, 1 through 4.

For questions on how to use this application booklet or for more information on our products, please visit mic.gomedico.com or call **Agent Services at** 1.800.547.2401.

For Producer Use Only

MI9F-4334A i 11022009

Medico Insurance Company 1515 South 75th Street Omaha, Nebraska 68124

New Business Transmittal www.gomedico.com

Please submit this form with ALL new business applications.

Distributor Instructions

Please complete a separate transmittal form for each distributor number and include it with your application(s). Multiple applications can be included on one transmittal form. If you are submitting applications that qualify for a Household Discount or a Family Discount, please submit them on the same New Business Transmittal. You must indicate this discount and/or an Association Group Discount on this New Business Transmittal.

The "Policy/Certificate Form" for submitting new business can be found in the application.

The "Mode" can be found in the rate guide or outline. Applications are accepted without initial premium when an automatic bank withdrawal mode is requested. Do not send any money if you are faxing the application or uploading the application from the MIC website. However, you must include this New Business Transmittal form and a completed Bank Withdrawal Authorization form MI21F-074. See below for the available premium billing modes. Initial premium will be deducted on approval of the application. Faxed applications must use automatic bank withdrawal.

The "Premium Collected Including Fees" includes any premium and policy fee, if applicable, received with the application(s). For applications submitted with no money (using the automatic bank withdrawal method of payment), list \$0.

Submit applications to the Home Office either by: Mail: Medico Group Fax: 1.888.363.3420 File Upload: mic.gomedico.com or or 1515 South 75th Street Omaha, NE 68124 Visit mic.gomedico.com for up-to-date information on pending applications. Date Distributor Number

Distributor Nume		Distribute	or indiribe		
Policy Number (if applicable)	Applicant's Name	Policy/Certificate Form	Mode	Writing Number	Premium Collected (including fees)
					\$.
					\$.
					\$.
					\$.
					\$.
					\$.
Fach application su	ibmitted for issue must be		Make sure	Total	

Each application submitted for issue must be listed on this form. ☐ Household Discount ☐ Association Group Discount	Make sure all checks are payable	Total Premium submitted
Association Name	to Medico.	\$.

Billing Modes:

Distributor Name

Bank Withdrawal — Monthly, Bi-Monthly or Quarterly

<u>Direct Bill</u> — Bi-Monthly, Quarterly, Semi-Annually or Annually

<u>List Bill</u> — Use Monthly Bank Withdrawal Mode. A list can be sent to a billing source or bank withdrawal can be used.

Use a separate sheet for Additional Premium, Balance of Modes or Reinstatement business.

Please include the respective policy numbers for these types of business.

Questions? Call New Business at 1-866-520-6653.

For Distributor Use Only



Application for Dental, Vision and Hearing Insurance

1515 South 75th Street Omaha, Nebraska 68124

www.gomedico.com Toll-Free 1-800-228-6080

Part A: General Information - Please Print **Applicant Information** Name Date of Birth (Mo./Day/Yr.) Address _____ Street Address State Zip Social Security # _____ Phone # _____ E-mail Address_____ Relationship Address Beneficiary Co-Applicant Information Name _____ Date of Birth (Mo./Day/Yr.) Sex Social Security # E-mail Address Beneficiary Relationship Address Applicant Co-Applicant Part B: Medical Information Yes No Yes No 1. (a) Do you currently wear dentures? (b) Have you been advised to have any dental work which has not been completed? П If "Yes," provide details: Applicant: Co-Applicant: 2. (a) Do you currently wear eyeglasses or contact lenses? (b) Have you received advice or treatment within the past nine months for correction of a vision problem? If "Yes," provide details: Applicant: _ Co-Applicant: 3. (a) Do you currently wear a hearing aid? (b) Have you been treated for hearing loss within the past nine months? (c) Has a physician recommended the purchase of a hearing aid to correct a hearing deficiency? Part C: Applicant Information 1. (a) Do you have any dental, vision or hearing insurance currently in force? (b) Is the insurance applied for intended to replace any existing insurance with this or any other If "Yes," provide type of contract or policy number, and name of company: Applicant: _ Co-Applicant: ___ (c) If replacement is involved, have you received a replacement form (in states where required by law)? Part D: Benefit Option Applicant: Check the Benefit you prefer: **Policy Year Maximum: 1** \$1,000 **1** \$1,500 Co-Applicant: Check the Benefit you prefer: **Policy Year Maximum: 1** \$1,000 **1** \$1,500

Information regarding usual and customary fee determination is available from Medico Insurance Company upon request.

Part E: Pay	yment Op	tion	S					
Applicant:	Provide th	e fol	lowing informa	ation:				
Make all che	ecks payabl	e to:	Medico Insuran	ice Company (do no	ot make checks paya	ble to the producer	or leave p	oayee line blank).
Method of F	Payment:			☐ Automatic Bank	Withdrawal	☐ Dire	ct Bill	
Frequency o	y of Payment: Monthly* Bi-Monthly Quarterly Semi-Annually Annually *Monthly is not a payment option for Direct Bill.							☐ Annually
Amount Red with Applica	ceived ation \$				Renewal _ Premium \$			
Requested E (The issued p	Effective Da	te of effect	Policy (optiona ive on the day af	al) ter the applicant signs	s the application unles	ss a special effective da	ate is reque	ested.)
Co-Applica	nt: Provide	e the	following info	ormation:				
Make all che	ecks payabl	e to:	Medico Insuran	ice Company (do no	t make checks paya	ble to the producer	or leave p	oayee line blank).
Method of F	Payment:			☐ Automatic Bank	Withdrawal	☐ Dire	ct Bill	
Frequency o	of Payment:		☐ Monthly* *Monthly is no	☐ Bi-Monthly ot a payment option	☐ Quarterly for Direct Bill.	☐ Semi-Annu	ally	☐ Annually
Amount Red with Applica					Renewal _ Premium \$			
Requested E (The issued p	Effective Da	te of effect	Policy (optiona ive on the day af	ıl) ter the applicant sign:	s the application unles	ss a special effective da	ate is reque	ested.)
Part F: Ap	plication <i>i</i>	Agre	ement					
reliance on been accura provided in delivered, a I authorize company, thas any rece photocopy	my written ately record the Receip nd unless the any license he Medical ord or know of this auth	ansv led. T t for ne po ed pl Infor wledo noriza	vers to the about these statemen Initial Premium olicy is delivered hysician, medic mation Bureauge of me or myation shall be a	ve questions. The and the suil become a part, no insurance will the dand accepted by many or other organization health, to give to be	nswers, which I ado art of any policy to take effect unless the spital, clinic, or oth on, institution or pe Medico Insurance C nal and that this au	pt as my own, are to which this form is a se full first premium ser medical or med erson, or prescription company any such in	rue, full ar attached. I is paid by ically-rela n/pharma nformatio	d solely and entirely ind complete and have I agree that, except as the time the policy is steed facility, insurance ceutical database that all for 24 months unless
•		_		ces and the Outline		policy.		
			•		_		le With M	ledicare" is required ir
Applicant	Co-Applic	ant						
			have agreed gomedico.com/		k to the Medicar	re Buyers Guide o	on the C	Company website a
				a hard copy of the M	Medicare Buyers Gui	de.		
		3. I	am not eligible	for Medicare.				
				cation are incorrect to our acceptance			he right t	to deny benefits or i
	eeds and p							quiries concerning my his Dental, Vision and
								State
							,	
							Date	



Bank Withdrawal Authorization

Bank Withdrawal Authorization

(For New Applications)

Name																	
Address																	
- taaress		Street	t Addres	S				Ci	ity			St	tate			Zip	
By signing th withdrawal) t service. Rem	for prop	er end	coding o	f you	r pers	onal						_					
	☐ Che	ecking	g Accoun	t					Saving	gs Ac	count	t					
Routing #																	
Account #																	
Date for prer	niums t	o be w	vithdraw	n (se	lect a	date	from	the 1s	t to th	ne 28 ^t	^h of th	ne mo	nth)				
(We) give po Company in Insurance po	Omaha	ı, Nebi	raska. Th	nis au	thoriz	zatio	n will	remai	n in f	force	unles						
Applicant's S	ignatur													Dat	e		
		(As	it appea	rs on	bank	reco	ords)										
Signature														Dat	e		
(If	a joint	accou	nt)														

If payment is not received with this application, the first premium will be withdrawn from your bank account upon approval of your application.

If this is a dual application and the Co-Applicant's premium payments are to be withdrawn from a separate bank account, please complete the next page of this form with the Co-Applicant's bank information.

Bank Withdrawal Authorization

(For Co-Applicant's New Application – Complete this portion only if Co-Applicant's premium payments are to be withdrawn from a separate bank account)

Name																	
Address																	
		eet Ad						Ci	ity			S	tate			Zip	
By signing th withdrawal) service. Rem	for proper e	encodi	ing o	f you	r pers	onal											
	☐ Checki	ng Ac	coun	t					Saving	gs Ac	count	<u>.</u>					
Routing #]								
Account #																	
Date for prer	miums to be	e with	draw	n (sel	ect a	date	from	the 1s	t to th	ne 28t	h of th	ne mo	onth)				
I (We) give p Company in insurance po	Omaha, Ne	ebrask	a. Th	is au	thoriz	zatior	n will	remai	n in t	force	unles						
Co-Applican														Dat	:e		
	(,	As it a	ppea	rs on	bank	reco	rds)										
Signature														Dat	:e		
(If	a joint acco	ount)															

If payment is not received with this application, the first premium will be withdrawn from your bank account upon approval of your application.





RECEIPT

Applicant
The applicant has applied for the MI-DVA18 Dental, Vision and Hearing Insurance Policy with a Policy Year Maximum Benefit in the amount of:
Received of
(Applicant's Name)
an application for insurance as shown above and \$ Dollars.
(includes policy fee, if any)
Co-Applicant
The co-applicant has applied for the MI-DVA18 Dental, Vision and Hearing Insurance Policy with a Policy Year Maximum Benefit in the amount of: \$1,000 \$1,500
Received of(Co-Applicant's Name)
an application for insurance as shown above and \$ Dollars.
(includes policy fee, if any)
This receipt is given and accepted for an application for insurance. This insurance will not be in force until the policy is issued and the first premium is paid in full.
If your application cannot be approved, we will promptly refund your money. ALL PREMIUM CHECKS MUST BE MADE PAYABLE TO MEDICO INSURANCE COMPANY. DO NOT MAKE CHECK PAYABLE TO THE PRODUCER OR LEAVE THE PAYEE BLANK.
If you do not receive your policy within 30 days, please contact us by one of the following methods:
Write to: Medico Insurance Company 1515 South 75th Street • Omaha, Nebraska 68124
Call: Client Services at 1-800-228-6080
E-mail: clientservices@gomedico.com
Date
Producer Signature Producer Signature

The Medicare Buyers Guide, "Choosing a Medigap Policy: A Guide to Health Insurance for People With Medicare," can be found on our website at www.gomedico.com/products.

Producer Name

MI9F-4330 01282009

1515 South 75th Street Omaha, Nebraska 68124

www.gomedico.com Toll-Free 1-800-228-6080

LIMITED BENEFIT POLICY DENTAL, VISION AND HEARING COVERAGE

RETAIN THIS OUTLINE FOR YOUR RECORDS THE POLICY IS NOT A MEDICARE SUPPLEMENT POLICY

READ YOUR POLICY CAREFULLY: This outline of coverage provides a very brief description of the important features of your policy. This is not the insurance contract. Only the actual policy provisions will control. The policy sets forth in detail the rights and obligations of both you and your insurance company. It is therefore important that you **READ YOUR POLICY CAREFULLY**.

Limited Benefit Coverage: Policies of this type are designed to provide, to persons insured, limited or supplemental coverage. This policy does not provide any benefits other than the coverage described below.

BENEFITS PROVIDED BY THE POLICY

BENEFITS PROVIDED BY THE POLICY							
Policy Year Maximum Benefit: from:	The maximum benefit we v	will pay during any one Policy Year. You may choose					
	1 \$1,000	1 \$1,500					
Policy Year Deductible: You are	e responsible for the first \$1	100 of Covered Expenses during each Policy Year.					

After satisfaction of the \$100 Policy Year Deductible, the policy will pay the following percentages of actual charges, not to exceed Reasonable and Customary Charges for Covered Expenses up to the Policy Year Maximum Benefit based on the Policy Year:

60% – First Policy Year 70% – Second Policy Year

80% - Third Policy Year and thereafter

Covered Expenses, subject to the limitations described in the Exceptions and Limitations Section, are:

- (1) Dental services, performed by a licensed Dentist, including semi-annual examinations and cleanings, x-rays, the cost of fillings, prophylaxis, bridges, crowns, dentures and outpatient dental surgery prescribed as Medically Necessary.
- (2) Visits to a Physician for a basic eye examination or eye refraction, including the cost of eyeglasses or contact lenses prescribed by the Physician, up to a maximum benefit of \$150 in any one Policy Year.
- (3) Hearing examinations performed by a Physician or Audiologist, the purchase of hearing aids prescribed as Medically Necessary by a Physician or Audiologist, including the cost of the hearing aid and any necessary repairs.

After the policy has been in force three months, the policy will pay 100% of the cost of one dental cleaning up to a maximum benefit of \$50 each Policy Year. This benefit is not subject to the Policy Year Deductible; however, it is included in the Policy Year Maximum Benefit.

Reasonable and Customary Charges are the normal and prevailing charges, fees or expenses for the service rendered or for the material furnished in the geographic area where rendered or furnished.

EXCEPTIONS AND LIMITATIONS

Benefits will not be payable for the following items and/or services during the first six months following the Policy Date:

- (1) Root canals; or
- (2) Existing eyeglasses or contact lenses (including the renewal or changing of prescriptions).

Benefits will not be payable for the following items and/or services during the first Policy Year:

- (1) Bridges, crowns, full dentures or partials, any work relating to replacement of natural teeth which were missing at the time coverage becomes effective, "full mouth" extractions or fluoride treatments; or
- (2) Existing hearing aids. If you answer "yes" to Part B, question 3(c) on the application, the policy will not pay benefits for the purchase of hearing aids during the first Policy Year. In such case, an Elimination Rider will be issued with the policy confirming the exclusion.

Benefits will not be paid under this policy for: (1) any loss resulting from war, declared or undeclared; (2) any intentionally self-inflicted Injury; (3) any loss to which a contributing cause was your commission of or attempt to commit a felony or your being engaged in an illegal occupation; (4) any expense for which payment is provided under Medicare; (5) any services that are not recommended by a Physician, as defined by the policy; (6) any Experimental or Investigational procedure or treatment; (7) orthodontic treatment; (8) any expenses incurred for the diagnosis or treatment of temporomandibular joint disorder (TMJ), unless benefits are otherwise required by your state; (9) expenses incurred for surgical procedures (other than outpatient dental surgery) performed on an inpatient or outpatient basis (including any surgical procedure performed in the treatment of cataracts); (10) charges for radial keratotomy (RK), automated lamellar keratoplasty (ALK), conductive keratoplasty (CK) or other cosmetic procedures; (11) prescription drugs; (12) charges in excess of Reasonable and Customary Charges; (13) treatment or diagnosis received while outside the territorial limits of the United States; (14) services for which you are not liable or for which no charge normally is made in the absence of insurance; and (15) loss that occurs while the policy is not in force.

THE POLICY MAY NOT COVER ALL THE EXPENSES ASSOCIATED WITH YOUR DENTAL, VISION AND HEARING NEEDS.

RENEWABILITY AND PREMIUM CHANGES

Renewability - Guaranteed Renewable - This means you have the right, subject to the terms of your policy, to continue the policy as long as you pay your premiums before the end of the grace period.

Terms Under Which We May Change Premiums – We can change premiums only if we do the same to all policies of this form issued to persons of your class in your state, and we notify you in advance of the due date. "Class" means the factors of age, gender, underwriting class and geographic area of your state of residence that determined your premium rate when coverage was issued. If we make a change, it will not be based on any physical impairment you might have or any claims you have incurred under the policy. If it is necessary to change the premium for your policy, we will notify you in advance of the change in premium.

PREMIUMS

MONTHLY BANK DRAFT	QUARTERLY	SEMI-ANNUALLY	ANNUALLY

Premiums are subject to change on a limited basis, as stated above. You have a 31-day grace period in which to pay your premium. Your policy stays in force during your grace period.

1515 South 75th Street Omaha, Nebraska 68124

www.gomedico.com Toll-Free 1-800-228-6080

LIMITED BENEFIT POLICY DENTAL, VISION AND HEARING COVERAGE

RETAIN THIS OUTLINE FOR YOUR RECORDS THE POLICY IS NOT A MEDICARE SUPPLEMENT POLICY

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Limited Benefit Coverage: Policies of this type are designed to provide, to persons insured, limited or supplemental coverage. This policy does not provide any benefits other than the coverage described below.

BENEFITS PROVIDED BY THE POLICY

Policy Year Maximum Benefit: The maximum benefit we will pay during any one Policy Year. You may choose from:								
	\$1,000	\$1,500						
Policy Year Deductible: You are responsible for the first \$100 of Covered Expenses during each Policy Year.								
After satisfaction of the \$100 Policy Year Deductible, the policy will pay the following percentages of actual charges, not to exceed Reasonable and Customary Charges for Covered Expenses up to the Policy Year Maximum Benefit based on the Policy Year:								
60% -	First Policy Year							

70% - Second Policy Year

80% - Third Policy Year and thereafter

Covered Expenses, subject to the limitations described in the Exceptions and Limitations Section, are:

- (1) Dental services, performed by a licensed Dentist, including semi-annual examinations and cleanings, x-rays, the cost of fillings, prophylaxis, bridges, crowns, dentures and outpatient dental surgery prescribed as Medically Necessary.
- (2) Visits to a Physician for a basic eye examination or eye refraction, including the cost of eyeglasses or contact lenses prescribed by the Physician, up to a maximum benefit of \$150 in any one Policy Year.
- (3) Hearing examinations performed by a Physician or Audiologist, the purchase of hearing aids prescribed as Medically Necessary by a Physician or Audiologist, including the cost of the hearing aid and any necessary repairs.

After the policy has been in force three months, the policy will pay 100% of the cost of one dental cleaning up to a maximum benefit of \$50 each Policy Year. This benefit is not subject to the Policy Year Deductible; however, it is included in the Policy Year Maximum Benefit.

Reasonable and Customary Charges are the normal and prevailing charges, fees or expenses for the service rendered or for the material furnished in the geographic area where rendered or furnished.

EXCEPTIONS AND LIMITATIONS

Benefits will not be payable for the following items and/or services during the first six months following the Policy Date:

- (1) Root canals; or
- (2) Existing eyeglasses or contact lenses (including the renewal or changing of prescriptions).

Benefits will not be payable for the following items and/or services during the first Policy Year:

- (1) Bridges, crowns, full dentures or partials, any work relating to replacement of natural teeth which were missing at the time coverage becomes effective, "full mouth" extractions or fluoride treatments; or
- (2) Existing hearing aids. If you answer "yes" to Part B, question 3(c) on the application, the policy will not pay benefits for the purchase of hearing aids during the first Policy Year. In such case, an Elimination Rider will be issued with the policy confirming the exclusion.

Benefits will not be paid under this policy for: (1) any loss resulting from war, declared or undeclared; (2) any intentionally self-inflicted Injury; (3) any loss to which a contributing cause was your commission of or attempt to commit a felony or your being engaged in an illegal occupation; (4) any expense for which payment is provided under Medicare; (5) any services that are not recommended by a Physician, as defined by the policy; (6) any Experimental or Investigational procedure or treatment; (7) orthodontic treatment; (8) any expenses incurred for the diagnosis or treatment of temporomandibular joint disorder (TMJ), unless benefits are otherwise required by your state; (9) expenses incurred for surgical procedures (other than outpatient dental surgery) performed on an inpatient or outpatient basis (including any surgical procedure performed in the treatment of cataracts); (10) charges for radial keratotomy (RK), automated lamellar keratoplasty (ALK), conductive keratoplasty (CK) or other cosmetic procedures; (11) prescription drugs; (12) charges in excess of Reasonable and Customary Charges; (13) treatment or diagnosis received while outside the territorial limits of the United States; (14) services for which you are not liable or for which no charge normally is made in the absence of insurance; and (15) loss that occurs while the policy is not in force.

THE POLICY MAY NOT COVER ALL THE EXPENSES ASSOCIATED WITH YOUR DENTAL, VISION AND HEARING NEEDS.

RENEWABILITY AND PREMIUM CHANGES

Renewability - Guaranteed Renewable - This means you have the right, subject to the terms of your policy, to continue the policy as long as you pay your premiums before the end of the grace period.

Terms Under Which We May Change Premiums – We can change premiums only if we do the same to all policies of this form issued to persons of your class in your state, and we notify you in advance of the due date. "Class" means the factors of age, gender, underwriting class and geographic area of your state of residence that determined your premium rate when coverage was issued. If we make a change, it will not be based on any physical impairment you might have or any claims you have incurred under the policy. If it is necessary to change the premium for your policy, we will notify you in advance of the change in premium.

PREMIUMS

MONTHLY BANK DRAFT	QUARTERLY	SEMI-ANNUALLY	ANNUALLY

Premiums are subject to change on a limited basis, as stated above. You have a 31-day grace period in which to pay your premium. Your policy stays in force during your grace period.



NOTICE OF PRIVACY PRACTICES

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

This Notice of Privacy Practices explains our policy with regard to your Protected Health Information (PHI). It describes how we may use and disclose this information. This Notice also describes your rights with respect to your PHI and how you can exercise those rights. Protected Health Information (PHI) refers to individually identifiable health information which relates to your past, present or future health, treatment or payment for health care services.

We are required by law to maintain the privacy of PHI, to provide this Notice to you and to abide by its terms. We reserve the right to change the terms of this Notice as necessary and to make the new Notice effective for all PHI that we maintain. If a change is made to this Notice, a copy of any revised Notice will be mailed to all policyholders/certificateholders then covered by our health plans. Copies of our current Notice may be obtained by contacting us at the address below, or on our Website at www.gomedico.com.

USES AND DISCLOSURES OF YOUR PROTECTED HEALTH INFORMATION

The following categories describe different ways that we use and disclose PHI. For each category of uses and disclosures we will explain what we mean and, where appropriate, provide examples for illustrative purposes. Not every use or disclosure in a category will be listed. However, all of the ways we are permitted or required to use and disclose PHI will fall within one of the categories.

Your Authorization – Except as outlined below, we will not use or disclose PHI unless you have signed a form authorizing the use or disclosure. You have the right to revoke that authorization in writing, except to the extent that we have taken action in reliance upon the authorization or that the authorization was obtained as a condition of obtaining insurance.

For Payment – We may use and disclose PHI as necessary for payment purposes. For example, we may use information regarding your medical procedures and treatment to process and pay claims. We may also disclose your PHI to pay a health care provider or a health plan.

For Health Care Operations – We may use and disclose PHI as necessary for our health care operations. This includes activities relating to the creation, renewal or replacement of your health coverage. We may also disclose your PHI to reinsurers.

Where Required by Law or for Public Health Activities – We may disclose PHI when required by federal, state or local law. This includes reporting disease, injury, birth and death; for public health investigations; and to a government oversight agency. We may also release PHI to coroners, medical examiners and/or funeral directors.

To Avoid Serious Threats to Health or Safety – We may disclose PHI to the proper authorities to avoid a serious threat to someone's health or safety, such as abuse, neglect or domestic violence. We may also disclose PHI to federal, state or local agencies for assistance in disaster relief.

For Law Enforcement or Specific Government Functions – We may disclose PHI to respond to a court order, subpoena or discovery request. We may also disclose PHI if required by armed forces services or for other specialized government functions, such as national security or intelligence activities.

Family and Friends Involved in Your Care – If you are available and do not object, we may disclose your PHI to your family, friends or others who are involved in your care. If you are unavailable or incapacitated and we determine that a limited disclosure is in your best interest, we may share PHI with such individuals. For example, we may use our professional judgment to disclose PHI to your spouse concerning the processing of a claim.

over, please

Business Associates – At times, we use outside persons or organizations to help us provide you with the benefits of your coverage. An example is an organization that helps us process your claims. It may be necessary for us to provide some of your PHI to one or more of these outside persons or organizations.

Other Products and Services – We may contact you to provide information about other health-related products and services that may be of interest to you. For example, we may use your PHI to tell you about our health insurance products that could substitute for your existing coverage or add value to your coverage.

YOUR RIGHTS REGARDING YOUR PROTECTED HEALTH INFORMATION

Inspect and Copy – In most cases, you have the right to inspect and obtain a copy of your PHI. To inspect and copy your PHI, you must submit a written request. In some situations, the writing must be signed by you or your representative (e.g., requests for medical records provided to us directly from your health care provider). Please send your request to our Privacy Officer at the address below. We may charge you a fee for copying and postage.

Amendments – You have the right to request amendments to PHI that we maintain about you. We are not required to make all requested amendments, but we will give each request careful consideration. To be considered, you must submit a signed written request (signed by you or your representative), and you must state the reasons for the request. Amendment requests should be sent to our Privacy Officer at the address below.

List of Disclosures – You have the right to receive a list of certain disclosures made by us of your PHI. Examples of disclosures that we are required to account for include those to state insurance departments, pursuant to valid legal process, or for law enforcement purposes. To be considered, your request must be in writing and signed by you or your representative. A request for a list of disclosures should be sent to our Privacy Officer at the address below. The first accounting in any 12-month period is free; however, we may charge you a fee for each subsequent accounting you request within the same 12-month period.

Restrictions on Use and Disclosure – You have the right to request restrictions on certain uses and disclosures of your PHI for insurance payment or health care operations. For example, you may request that we not disclose your PHI to your spouse. Your request must describe in detail the restriction you are requesting. We are not required to agree to your request, but we will attempt to accommodate reasonable requests. We retain the right to terminate an agreed-to restriction if we believe such termination is appropriate, and we notify you of the termination. You also have the right to terminate any agreed-to restriction. You may make a request for a restriction (or termination of an existing restriction) by contacting us at the address below.

Request for Confidential Communications – You have the right to request that communications regarding your PHI be made by alternative means or at alternative locations. For example, you may request that messages not be left on voice mail or sent to a particular address. We are required to accommodate reasonable requests if you inform us that disclosure of all or part of your information could place you in danger. Requests for confidential communications must be in writing, signed by you or your representative, and sent to us at the address below.

Copy of the Notice – You have the right to a paper copy of this Notice upon request, even if you have consented to receive the Notice electronically. Please contact us at the address below.

Complaints – If you believe your privacy rights have been violated, you may file a complaint with us in writing at the address below. You may also file a complaint in writing with the Secretary of the U.S. Department of Health and Human Services in Washington, D.C. We will not penalize you for filing a complaint.

FOR FURTHER INFORMATION

If you have questions or need further assistance regarding this Notice, you may contact our Privacy Office by writing to: Privacy Officer, Medico Insurance Company, 1515 South 75th St., Omaha NE 68124-1655, telephone: 1-800-228-6080.

EFFECTIVE DATE

This Notice is effective April 14, 2003.



NOTICE OF PRIVACY PRACTICES

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

This Notice of Privacy Practices explains our policy with regard to your Protected Health Information (PHI). It describes how we may use and disclose this information. This Notice also describes your rights with respect to your PHI and how you can exercise those rights. Protected Health Information (PHI) refers to individually identifiable health information which relates to your past, present or future health, treatment or payment for health care services.

We are required by law to maintain the privacy of PHI, to provide this Notice to you and to abide by its terms. We reserve the right to change the terms of this Notice as necessary and to make the new Notice effective for all PHI that we maintain. If a change is made to this Notice, a copy of any revised Notice will be mailed to all policyholders/certificateholders then covered by our health plans. Copies of our current Notice may be obtained by contacting us at the address below, or on our Website at www.gomedico.com.

USES AND DISCLOSURES OF YOUR PROTECTED HEALTH INFORMATION

The following categories describe different ways that we use and disclose PHI. For each category of uses and disclosures we will explain what we mean and, where appropriate, provide examples for illustrative purposes. Not every use or disclosure in a category will be listed. However, all of the ways we are permitted or required to use and disclose PHI will fall within one of the categories.

Your Authorization – Except as outlined below, we will not use or disclose PHI unless you have signed a form authorizing the use or disclosure. You have the right to revoke that authorization in writing, except to the extent that we have taken action in reliance upon the authorization or that the authorization was obtained as a condition of obtaining insurance.

For Payment – We may use and disclose PHI as necessary for payment purposes. For example, we may use information regarding your medical procedures and treatment to process and pay claims. We may also disclose your PHI to pay a health care provider or a health plan.

For Health Care Operations – We may use and disclose PHI as necessary for our health care operations. This includes activities relating to the creation, renewal or replacement of your health coverage. We may also disclose your PHI to reinsurers.

Where Required by Law or for Public Health Activities – We may disclose PHI when required by federal, state or local law. This includes reporting disease, injury, birth and death; for public health investigations; and to a government oversight agency. We may also release PHI to coroners, medical examiners and/or funeral directors.

To Avoid Serious Threats to Health or Safety – We may disclose PHI to the proper authorities to avoid a serious threat to someone's health or safety, such as abuse, neglect or domestic violence. We may also disclose PHI to federal, state or local agencies for assistance in disaster relief.

For Law Enforcement or Specific Government Functions – We may disclose PHI to respond to a court order, subpoena or discovery request. We may also disclose PHI if required by armed forces services or for other specialized government functions, such as national security or intelligence activities.

Family and Friends Involved in Your Care – If you are available and do not object, we may disclose your PHI to your family, friends or others who are involved in your care. If you are unavailable or incapacitated and we determine that a limited disclosure is in your best interest, we may share PHI with such individuals. For example, we may use our professional judgment to disclose PHI to your spouse concerning the processing of a claim.

over, please

Business Associates – At times, we use outside persons or organizations to help us provide you with the benefits of your coverage. An example is an organization that helps us process your claims. It may be necessary for us to provide some of your PHI to one or more of these outside persons or organizations.

Other Products and Services – We may contact you to provide information about other health-related products and services that may be of interest to you. For example, we may use your PHI to tell you about our health insurance products that could substitute for your existing coverage or add value to your coverage.

YOUR RIGHTS REGARDING YOUR PROTECTED HEALTH INFORMATION

Inspect and Copy – In most cases, you have the right to inspect and obtain a copy of your PHI. To inspect and copy your PHI, you must submit a written request. In some situations, the writing must be signed by you or your representative (e.g., requests for medical records provided to us directly from your health care provider). Please send your request to our Privacy Officer at the address below. We may charge you a fee for copying and postage.

Amendments – You have the right to request amendments to PHI that we maintain about you. We are not required to make all requested amendments, but we will give each request careful consideration. To be considered, you must submit a signed written request (signed by you or your representative), and you must state the reasons for the request. Amendment requests should be sent to our Privacy Officer at the address below.

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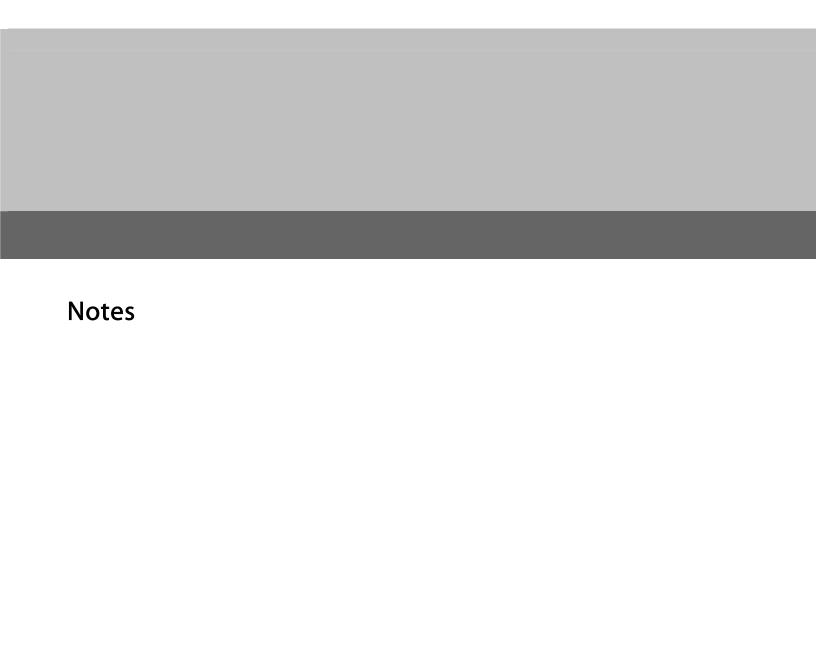
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about the company

Medico Insurance Company began operations in 1930. We offer quality health and life insurance products for Americans nationwide.

Today Medico Insurance Company continues a proud tradition of service to our policyholders.

Located in the heart of the United States, all of our work is done in Nebraska. When you call our number, people answer the phone, people who understand your problems and are anxious to help you find solutions.

For more information about Medico Insurance Company and Medico Group, visit www.gomedico.com.



Medico Insurance Company 1515 S. 75th St. Omaha, NE 68124 www.gomedico.com 1.800.228.6080